

Client - Lender Guarantee

Receiving a loan from IntroLend Utah:

* Will call you every Tuesday with an Update on your file.
* If for any reason we are late to close on your file that was our fault; we will give you a $500 lender credit.
* We will return your calls within two hours

Is there anything else I or the Real Estate agent can do to make sure you have WOW experience during the loan process?

1\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_